

2008

ECF Developmental Activity Centers (DAC)  
and Adult Development Program (ADP)

Annual Outcomes Measurement Report

The objectives and outcomes for ECF DAC/ADP are as follows:

Maximize independent living skills-MET

Maximize consumer satisfaction-MET

Maximize referral/sponsoring agency satisfaction-MET

Maximize parent/care provider satisfaction -MET

Maximize consumer participation in integrated community settings- NOT MET (ART CENTERS)

SUMMARY:

Although the Venice site received a lower number of parent/ care provider respondents the overall satisfaction with the Developmental Activity Centers and Adult Development Programs which includes the two art centers remains high. Surveys indicated that parents and care providers noted progress and named numerous activities that they liked and expressed the satisfaction of the program participant.

Program participants expressed their own satisfaction with their program with complements to staff and to the support they give. Comments of interaction with others and noise were issues at the Art Centers.

The goal to maximize consumer participation in integrated community settings was not met by the Art Centers.

Although community involvement has increased, due to the programs design and staff configuration the Art Center will not reach the set goal. This goal will be eliminated for the Art Centers in the next survey year.

**Recommendation Progress:**

1. Program Managers must provide the total number of aggregate hours program participants were in the community on a monthly basis to Program Director via manager's report.

PROGRESS: All DAC/ADP programs report community hours monthly.

2. Communication between participant, parent, care provider and Regional Center will be developed and/or enhanced.

PROGRESS: Some newsletters have been developed but have not been consistently sent to parents, care providers and Regional Center. Recommendation will continue at all DAC/ADP and Art Center sites.

3. Community programming will be developed and /or enhanced at all DAC/ADP sites.

PROGRESS: All sites have enhanced community involvement.

4. Survey results to be reviewed with all program staff.

PROGRESS: Completed annually as part of ECF training plan.

**Recommendations for the coming year:**

1. Continue to enhance communication with site partners including participant, parent, care provider and Regional Center.
2. Continue to invest time in exploring opportunities to engage participants in work either paid or unpaid.
3. Continue to encourage Regional center to complete satisfaction survey.
4. Survey results to be reviewed with all program staff.