

ECF SUPPORTED EMPLOYMENT 7/08

Annual Outcomes Management Report 7/1/07– 6/30/08

(PLEASE SEE ATTACHED TABLE)

The objectives and outcomes for ECF Supported Employment are as follows:

Maximize earnings – MET

Maximize placement – MET

Maximize benefits – NOT MET

Maximize job retention – MET

Maximize time to placement – MET

Maximize consumer satisfaction – MET

Maximize employer satisfaction – MET

Maximize referral/sponsoring agency satisfaction – MET

Maximize parent/care provider satisfaction – MET

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At the close of the report period, there were a total of 88 consumers on jobs, which is 10 more than last year at this time.

Of the 88 consumers on jobs, 53 were individual placements and 30 were group placements. The average hourly wage was \$ 9.01 per hour at the end of the report period compared to \$ 8.78 per hour last year, with all consumers earning over minimum wage. Work hours averaged 24 per week and is slightly down from last year. The average time on the job was 6 years.

All program objectives were met with the exception of maximizing benefits (vacation, medical insurance, etc.) 70 % of program participants receive benefits. The goal is for 75 %.

Consumer, parent/care provider, and employer satisfaction survey results were about the same as last year and indicated that the majority of respondents are satisfied with program services. All employers indicated they would recommend the program to other businesses. Employer comments included “all ECF staff are helpful, knowledgeable and react to situations immediately”, “the working relationship that is developed between ECF participants and the LA Superior Court is a benefit to both parties”, and “it’s beneficial for both trainee and employer”.

All referral/sponsoring agency responses rated their overall satisfaction with the ECF Supported program as “good” (17 %) to excellent (83%). Comments included “dynamic job developer, variety in job opportunities, staff stability and dedication, consumer interests are addressed, staff is friendly and cooperative, and the consumers love the program.”

Twenty four placements were made this year compared to 21 last year. New employers this report period included Hooman Pontiac and Sunrise Assisted Living Center.

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Recommendations from last year were implemented. ECF has been vendorized by ELARC to provide supported employment services in their catchment area. Outdated consumer psychological reports are still being received but Westside Regional Center is attempting to facilitate more timely re-evaluations.

Analysis of Consumer Demographics

As indicated in the consumer demographics, there continues to be an increase in the number of consumers referred in the 18-30 age bracket, currently 32 %. Many of these consumers have Psychological Evaluations dating back to their early teens. Unfortunately, the Department of Rehabilitation needs more current information to determine eligibility for services and this has significantly slowed down the program's ability to provide timely services to these consumers. Westside Regional Center is trying to address the problem.

Most consumers have a primary diagnosis of mild mental retardation (70 %) or borderline intellectual functioning (10 %) and are between the ages of 18-45 years old (70%). The majority are male (73%) and live with their family (78 %). English is the primary language for most participants (89 %) and most utilize public transportation (93 %) or have their own vehicle (5%). The ethnicity of those served is as follows: African-American-52 %; Hispanic-20%, Caucasian- 24 %; and Asian-4 %.

Recommendations

- 1) ECF SEP to implement recruiting efforts at PAR Eastside and East Los Angeles Regional Center.

- 2) Continue to advocate with Regional Centers and DDS to resolve the issue of outdated reports and evaluations that delay services to consumers.

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